

# Record of Decision

**ORIGINATOR:** Chief of Staff

**REFERENCE:** OPCC.D.013.17

**TITLE:** Mobile First - Integrated Software Procurement

**OPEN**  **CONFIDENTIAL**

*Reason if Confidential:*

## EXECUTIVE SUMMARY

The Mobile First programme was established in 2014 with a view to modernising front line policing and delivering a mobility solution that would deliver savings, service improvements and efficiencies. Following a successful pilot, the Kent and Essex Police and Crime Commissioners both supported the incremental delivery of the programme with the roll-out of devices and stand-alone applications in a first phase followed by a decision on integration investment later.

Since then 2,200 Samsung Galaxy Note devices have been issued to officers in Kent. They have been well received by officers but the current offering includes a number of separate applications for each type of transaction. It effectively offers a self-service, digital solution for many current tasks but each feature is available independently and functional restrictions limit the benefits.

There is now a strong case for investment in an integrated solution with a significant uplift in predicted benefits. The solution provided by the recommended supplier offers a comprehensive integrated product with single search and data entry across a range of policing systems and an expansive use of electronic forms with fully digitised processes. Delivery is envisaged over two core phases and options include automated dispatch, situational awareness and electronic multi-media notebooks.

The cost to Kent is a one-off deployment and integration charge of £75k, and revenue costs of approximately £460k per annum to 2020/21.

## RECOMMENDATION

The Commissioner is recommended to approve the purchase of the integrated solution to achieve further benefits from the deployment of mobile devices and deliver value for money.

## DECISION

To purchase an integrated software solution at a cost of approximately £535k in 2017/18 and thereafter £460k per annum to 2020/21.

**Chief Finance Officer:**

**Comments:** This is a development of an initial investment into mobile technology and working. In order to maximise the efficiency and effectiveness of the technology this further investment is required. Approved

**Signature:**  **Date:** 6/5/17

**Chief of Staff:**

**Comments:** This solution further develops the mobility and efficiency of officers on the front level to better exploit previous investment in mobile technology. I fully support the purchase

**Signature:**  **Date:** 6/3/2017

**POLICE AND CRIME COMMISSIONER FOR KENT**

**Comments:** Will help us equip officers with the tools they need, improve effectiveness & efficiency, and enable more visible policing.

**Signature:**  **Date:** 6/3/2017

**BACKGROUND DOCUMENTS:**

PCC Decision Note: Mobile First – Integrated Software

**IMPACT ASSESSMENT:**

Police and Crime Plan  
*(please indicate which objectives decision/recommendation supports)*

Supports delivery of the Commissioner's Six Point Plan through investment in new technology and ensuring value for money in the use of public funds.

Has an Equality Impact Assessment been completed?

Yes  No  *(If yes, please include within background documents)*

Will the decision have a differential/adverse impact on any particular diversity strand?  
*(e.g. age, disability, gender reassignment, race, religion/belief, sex, sexual orientation, marriage/civil partnership, pregnancy/maternity)*

Yes  No   
The decision is administrative in nature. Therefore, it does not have a differential/adverse impact on any particular strand of diversity.